

**Course Name:** Certified Quality Professional or Certified Quality Manager

**Course Code:** QC100

### Course Description

Quality Professional (CQP) course has been designed for those individuals who intent to accelerate their career in Quality & Productivity Improvement to become Champion and Quality leader with fast track.

CQP has international credentials and helps to develop the critical knowledge with best practices, technical tools to derive change and leadership skills needed in process improvement initiatives – everywhere in small business to multinational corporations.

The body of knowledge of this professional training program is compatible to the “Certified Manager of Quality/ Organizational Excellence” of the **American Society for Quality (ASQ)**. It is globally recognized as the foundation of any quality professional.

### Course Outline :

- a MUST to do Certification for Career Development
- Learn a straightforward approach to define, plan, implement and control variety of complex issues in your quality role.
- A comprehensive guidance to process improvement & data analysis
- Completion of Practical Projects during Certification selected from each participant own companies.
- Simulation of Problem Solving Tools & case studies
- Interactive and group discussions

### Body of Knowledge:

- **Module 1: Fundamentals of Quality Management**
- **Module 2: Testing and Calibration**
- **Module 3: Project Management**
- **Module 4: Quality Management Tools**
- **Module 5: Customer Satisfaction Management**
- **Module 6: Supplier Quality Assurance**
- **Module 7: Strategic Quality Planning**
- **Module 8: Training & Development**
- **Module 9: Organization Behavior**

### Learning Outcomes

Upon completion of Certified Quality Professional course, participants should be able to provide visionary, hands-on leadership to manage quality planning, control and improvement with creative and analytical thinking using the collection of best practices, techniques and tools to implement, sustain and improve process effectiveness

### Who Should Attend?

- All those responsible to implement ISO 9000 QMS or Total Quality Management (TQM) in their organizations

- Quality Managers, Quality Coordinators / Management Representatives
- Quality System Auditors
- Laboratory Managers
- Quality Management Consultants
- All individuals who intend to qualify Certified Quality Professional Exam from American Society for Quality (ASQ)

### Award of Certification:

Upon completion of CQP course, as well as qualifying the FDS exam and the implementation project, participants will be awarded with a Professional Certificate of FDS while on the same time they would be eligible to appear in the exam of American Society of Quality (ASQ).

### Eligibility Criteria

Minimum Bachelor Degree in any discipline or three years experience in quality/management role

### Course Duration :

This is a three months course with five days coaching classes each month.

### Project Requirements

Each participant will be required to complete a real life process improvement project on selected topics and tools, preferably from their own organizations in which they are working. The projects will be of a practical nature and should be completed within the stipulated time frames. A project report will be submitted in accordance with the laid down criteria, format and coverage learned during the course.

### For registration:

info@fdserv.com